



**ILLINOIS
CRIMINAL JUSTICE
INFORMATION AUTHORITY**

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Memorandum

To: Authority Members

From: *GR* Gerard F. Ramker, Ph.D.
Research and Analysis Unit

Date: August 20, 2002

Re: Research and Analysis Unit Report – September 6, 2002 Authority Meeting

This memorandum highlights some of the work performed by Research and Analysis Unit staff since the Authority's last quarterly meeting.

ONGOING ACTIVITIES

Publications

R & A staff published three (3) reports since the last Authority meeting.

- *On Good Authority: An Evaluation of Juvenile Justice Reforms in Illinois* (June 2002).
- *On Good Authority: Domestic Violence Probation in Lake, Winnebago and Kankakee Counties* (May 2002).
- *On Good Authority: The Impact of Intensive Juvenile Probation Programs* (August 2002).

Briefings/Presentations

Since the last Authority meeting, R & A staff made presentations at and/or attended:

- Bureau of Justice Assistance Evaluation Website advisory committee;
- Western Illinois University's Department of Law Enforcement Administration Professional Advisory Committee
- U.S. Department of Justice National Conference on Criminal Justice Research and Evaluation;
- Federal Bureau of Investigation's Homicide Research Working Group annual workshop;
- National Organization of Victim Assistance national conference;
- Justice Research and Statistics Association's Research Committee;
- Illinois Motor Vehicle Theft Prevention Council and Grant Review Committee meetings;
- Information Systems Committee and integration workgroup meetings;
- Meetings of the Cook County Girls Link steering committee, evaluation committee, education and program development committee;
- Illinois Prevention 2000;
- Public Health Futures Illinois' partnership development council;

- Justice Research and Statistics Association (JRSA) Juvenile Justice Evaluation Center advisory board;
- Police Executive Research Forum's conference on technology and information systems for the 21st century;
- Illinois Attorney General's Gang Crime Prevention Center's annual conference;
- Cook County Juvenile Court/John Howard Association symposium on balanced and restorative justice;
- Illinois Department of Human Services' "Futures for Kids" conference;
- Association of Crime Analysts in Illinois;
- DeKalb County Juvenile Justice Council meeting;
- Northwest and Midwest OJJDP Tribal Youth Program conferences;
- ISP's NIBRS Demonstration Project advisory committee meetings;
- Meeting of the Lawndale Forum Workgroup on Reducing DMC;
- Annual Conference of the American Sociological Association;
- Illinois Juvenile Justice Forum, Training, and Data advisory committee meetings; and
- Illinois Juvenile Justice Commission meetings and a meeting of its Disproportionate Minority Confinement Subcommittee.

Information Requests

Staff handled a total of 345 information requests during the last quarter (4/1-6/30/02). Sixty-eight percent of these requests were completed in two days or less. For the second consecutive quarter, the majority of information requests were received via email and/or through the Authority's website (53%), replacing phone (35%) and regular mail (3%) as the most common request method. R&A staff distributed 37,100 publications during the period, including 24,418 documents that were downloaded by visitors to the agency's website. (*TABLE 1* attached to this memorandum provides a more detailed picture of the information requests handled by the unit.)

Web Site Development

Staff also contributed toward the continued development of the Authority's Web site (www.icjia.state.il.us). (A Web Site Traffic report is presented in *TABLE 2* attached to this memorandum.) We continue to expand the criminal justice data and information available on the site. We also continue to actively gather user satisfaction information and other feedback "on-line." Staff also continues to upload publications to the site and have perfected our on-line ordering forms and protocols. The site averaged nearly 516 daily user sessions during the quarter, and we now have over 1,000 registered users of the Authority's email program that automatically alerts Web site visitors to new information added to the site. Staff also continues to contribute to the ongoing development of the Authority's secure intranet site (www2.icjia.state.il.us). Staff also continues to develop and refine the Illinois Motor Vehicle Theft Prevention Council website (www.icjia.state.il.us/my) to further assist and educate individuals about motor vehicle theft prevention.

FSGU Support Efforts

Upon request, R&A staff review and comment on proposed program narratives submitted by potential grantees to the Federal and State Grants Unit (FSGU). The focus of R&A comments are in the areas of proposed objectives, goals, and performance measures. FSGU

staff also request R&A assistance in the development of data reports for proposed programs. R&A staff has also assumed responsibility for the computerization of some program performance data and, upon FSGU request, we produce program status reports and/or profiles assessing performance over a given period of time. **TABLE 3** attached to this memorandum summarizes this staff activity.

Criminal History Record Information (CHRI) Audit

The unit's Criminal History Record Information (CHRI) Audit Center is an ADAA-funded in-house effort to continually examine the accuracy, completeness and timeliness of this information, and to recommend strategies for its improvement. With regard to the current audit, the draft final report has been circulated in-house and editing is taking place. The next level of review will include comments from the Illinois State Police. Publication of the final report is planned for the fall of 2002. The upcoming 2002/2003 audit project is being planned and a draft methodology being developed to focus audit activities on electronic reporting issues. Staff also continue to participate in ISP hosted livescan users and county wide training meetings across the state.

Illinois Substance Abuse Surveillance Network

In collaboration with the Illinois Department of Human Services' Office of Alcoholism and Substance Abuse (OASA), staff is in the process of establishing a special workgroup to facilitate the exchange and analysis of information regarding the nature and extent of drug use, drug abuse, and drug markets in Illinois. The Illinois Substance Abuse Surveillance Network would meet periodically throughout the year and provide agency representatives and researchers an opportunity to present recent findings regarding the extent and nature of the substance abuse problem in Illinois. The meetings would be held at a "host" agency/organization (rotating between Springfield and Chicago), and individuals seeking to make a formal presentation of recent analyses/research findings or emerging issues would be included on the agenda for that meeting. While the operation of the network would be somewhat formal (i.e., agendas, membership list, regularly scheduled meetings, etc.) the meetings themselves would be fairly informal, allowing for informal discussions of presented research and emerging issues facing the state. The goals and objectives of the proposed Illinois Substance Abuse Surveillance Network would include the following:

- (1) increase the degree to which the various agencies working to address substance abuse in the State of Illinois share information regarding research findings;
- (2) provide an outlet and avenue where substance abuse-related research taking place in Illinois, or applicable to Illinois, can be shared with agency representatives;
- (3) facilitate the coordination of research agendas and research topics across a diverse set of state and local agencies and organizations;

- (4) increase the degree to which indicators of the extent and nature of substance abuse across different “disciplines” can be combined/examined together in order to paint a richer picture of the drug problem in Illinois; and,
- (5) make the process of application for various grant programs, which often require extensive data to indicate need, more effective and efficient through information sharing and familiarity with what others in the state are finding.

An initial planning meeting with OASA has taken place. We expect to convene the first meeting in the Fall of 2002.

EVALUATION PROGRAM

The Research and Analysis Unit pursues an aggressive program evaluation and research agenda through an in-house ADAA-funded evaluation program. An update on current projects follows.

2000 Probation Outcome Study

With the cooperation of the Probation Division of the Administrative Office of the Illinois Courts (as well as individual probation departments) information for all adult and juvenile probationers discharged during November 2000 was collected and analyzed to identify the characteristics of Illinois' probation population, the conditions of their sentences and the outcomes of these sentences. A final report summarizing the general characteristics and outcomes of Illinois probationers has been drafted and is undergoing review. An *On Good Authority* has also been drafted for review. In addition, a series of more specific reports are underway, some of which will involve partnerships between the Authority's Research and Analysis Unit and researchers in universities throughout Illinois.

Identifying Groups of Violent Probationers at High Risk to Recidivate and Fail at Treatment

This project is utilizing information collected as part of the 2000 Probation Outcome Study, and represents a partnership between Authority staff and Loyola University's Department of Criminal Justice. The study will examine factors associated with probationers' recidivism and results of participation in treatment programs. A final report of the study is due in September 2002.

Chicago Community Policing (CAPS) Program 2001-2002

This project is being conducted by Northwestern University and is the final phase of a comprehensive multi-year assessment of the Chicago Police Department's community policing program. The Authority has been supporting this evaluation for several years. A final report on this phase of the study is due December 31, 2002.

Lake County Domestic Violence Probation Program Evaluation

This is an impact evaluation of a specialized probation program in Lake County focused on domestic violence offenders, and is being carried out by Justice Research Associates (JRA). The project is a follow-up to an implementation evaluation recently completed by JRA. A final report is due December 31, 2002.

Little Village Community Youth Worker Study

This is an extended study of data derived from the Little Village Gang Violence Reduction Program (GVRP). The GVRP was one of a series of recent initiatives in Illinois and elsewhere to address the youth gang problem. The Chicago Police Department administered the project between 1992 and 1997 with federal funds provided by the Authority. University of Chicago School of Social Service Administration Professor Irving Spergel designed the project and became its coordinator. Among other components of the comprehensive program was the employment of youth outreach workers. This study examines survey data and other information on this component of the project. A final report is due November 30, 2002.

Citizens and Law Enforcement Analysis and Reporting (CLEAR) Project Evaluation

The CLEAR project is a major initiative of the Chicago Police Department to integrate information systems and processes within the department and, in many ways, represents an evolution of community policing efforts incorporating technological advances, increased accountability measures, community participation and other developments. The University of Illinois at Chicago and Northwestern University CLEAR is conducting the evaluation. A final report is due December 31, 2002.

Reintegration of Gang Offenders in the Community Study

In collaboration with DePaul University's Department of Sociology, the Illinois Department of Corrections, and the Attorney General's Gang Crime Prevention Center, a small-scale, pilot study of the reintegration process will be conducted. The study will be largely qualitative examining how gang & non-gang offenders go about reintegrating into their communities of origin. A final report is due August 30, 2003.

Statewide Crime Victimization Survey

Growing out of recommendations in the *State Criminal Justice Plan*, staff is attempting to launch a state crime victimization survey modeled on the U.S. Department of Justice, Bureau of Justice Statistics' Crime Victimization Survey, and similar efforts in other states. Staff developed a "request for proposals" which will have the selected vendor undertake the survey, incorporate defined sampling and methodological strategies, and provide the Authority with a data file. The RFP was finalized and published in October 2001 pursuant to Department of Central Management Services guidelines. Proposals were received and reviewed by staff, and a contractor was selected. Research protocols were developed,

reviewed and approved by the Authority's Institutional Review Board. The contract is nearing finalization and the sample information has been requested from the Illinois Secretary of State's Office. The survey should be initiated in the fall of 2002.

Study of Disproportionate Incarceration of Minorities for Drug Crimes

This a collaborative study involving Authority staff and staff from Loyola University's Department of Criminal Justice, the John Howard Association and Treatment Alternatives for Safe Communities. The study is examining sentencing and incarceration data in Illinois in order to examine the issue of disproportionate minority confinement and focuses on drug crimes.. The project will generate a series of four (4) special publications highlighting aspects of the complex issue, including a final report which is to include recommendations for reducing disparities. Two publications will be finalized in the fall. A final report is due in April 2003.

Final Evaluation Reports Received – Publications Under Development

Drafts of final reports have been received for the following external evaluation projects and are undergoing staff review and/or staff is developing final publications at this time.

<u>Project</u>	<u>Evaluator</u>
An Impact Evaluation of Juvenile Probation Projects in Christian, Peoria and Winnebago Counties	University of Illinois at Springfield
An Evaluation of Specialized Sex Offender Probation Projects in Coles, Madison and Vermilion Counties	University of Illinois at Springfield
An Evaluation of Sex Offender Probation Projects in Lake, DuPage and Winnebago Counties	Loyola University Chicago
Process and Impact Evaluation of Specialized Domestic Violence Probation Projects in Peoria, Sangamon, and Tazewell Counties	University of Illinois at Springfield

Chicago Homicide Dataset Update Project

The Research and Analysis Unit maintains a comprehensive database containing information on every homicide that occurred in the City of Chicago between 1965 and 1996. This information is culled from Chicago Police Department files following a long-standing collaborative process developed with the department's Detective Division. Staff recently completed an effort to update the dataset with information for the years 1997 through 2000, and will soon begin collecting 2001 data. We expect to generate a variety of research products from this dataset and to develop an archive version for use by other researchers through the University of Michigan's National Criminal Justice Data Archive. The data cleaning process will take several more weeks to complete.

Community Mobilization: Best Practices and Lessons Learned

Staff is working with the Attorney General's Gang Crime Prevention Center on a joint project, which will result in a series of four (4) publications highlighting practices and experience around community capacity building. The research protocols were approved by the Authority's Institutional Review Board in July 2002. Data collection and analysis have been initiated. A final report is due in 2003.

EXTERNALLY-FUNDED PROJECTS

NIJ Chicago Women's Health Risk Study (CWHRS)

This was a federally funded (National Institute of Justice) study of factors associated with lethal domestic violence. The NIJ report was completed months ago but the data and findings continue to be utilized, discussed and studied for a number of purposes, and future products are planned:

- Under a no-cost extension of the NIJ grant to allow for the further development and refinement of the CWHRS calendar history data, a UIC researcher has completed the compilation of the calendar history data into a single database.
- A group of CWHRS collaborators is nearing completion of a report on help-seeking and intervention results.
- Another group is writing a report on risk factors for life-threatening injury or death for Latina/Hispanic abused women, which should be completed later this year.
- Reports and publications from the project are still in demand, including the full NIJ report, the Project at a Glance, the paper on proxy methods, two papers on collaboration, and the presentation given to NIJ in July of 2001.
- Staff have also have been handling requests for the instruments and scales developed for the study, including the Social Support Network scale, and the English and Spanish versions of the questionnaires.
- CWHRS archived data are being used for studies on post-traumatic stress disorder (PTSD) and domestic violence, and on the relation between domestic violence and social support.
- The "CWHRS Forum" listserv has 96 members and three separate interest groups: child survivors and witnesses, strangulation and choking, and social support network (SSN).
- A panel on CWHRS results was accepted for the national conference entitle, "Social Action vs. The Disease Model: The Medicalization of Domestic Violence," sponsored by the Illinois Coalition Against Domestic Violence and others, to be held in November 2002.
- Carolyn Rebecca Block presented a paper to the American Sociological Association entitled, "Does Neighborhood Collective Efficacy Make a Difference Behind Closed Doors?"

NIJ Evaluation of the Cook County State's Attorney's Victim-Witness Program

This was a federally funded (National Institute of Justice) evaluation of the Cook County State's Attorney's Victim Witness Program. The final report has been submitted to NIJ and to the Cook County State's Attorney's Office. Staff is awaiting reviewer comments from NIJ but expects to publish the full report and an *On Good Authority* in the fall.

BJS Gun Crime Study

This is a federally funded (Bureau of Justice Statistics) project being carried out in partnership with the Illinois State Police, which we hope will establish a warehouse of criminal history record information for research purposes. Extracts of criminal history data have been received and have been analyzed. Archiving procedures are being finalized and the report on an analysis of all 1998 arrests for gun-related charges is nearing completion. A final report to BJS will be completed by the end of September 2002, and *Research Bulletin* summarizing the report is also planned for publication later in the fall.

BJA Study of MEG Unit and Local Police Department Drug Targets

This is a federally funded (Bureau of Justice Assistance) study being carried out in partnership with Loyola University's Department of Criminal Justice. Data regarding criminal histories, and drug arrest dispositions, for a sample of Illinois' multi-jurisdictional drug task force targets and a comparison group of local police department arrestees has been collected and coded, and is now being analyzed to better understand the differences between MEG/TF and local police department drug targets. In addition, the project has also developed a means to compare Authority-funded MEG and Task Force activities with the general drug control activities in the areas they serve. This technique was used to develop new comprehensive statistical profiles for each unit, and place their efforts into the larger context of drug control efforts in the jurisdictions they work in. A final report for the project will be completed at the end of September 2002. A *Research Bulletin* and at least one external publication are also planned.

IJJC Evaluation of the Impact of the Juvenile Justice Reform Act

This project is funded by the Illinois Juvenile Justice Commission, utilizing Office of Juvenile Justice and Delinquency Prevention (OJJDP) funds, and is a complex, multi-phase study evaluating the implementation, process, and impact of recent changes to the Juvenile Court Act in Illinois. The project involves the study of processes by which individuals and agencies impacted by the Act's legislative changes understand the major statutory provisions and the extent to which local implementation efforts are consistent across the state. The project also involves the collection of statewide juvenile arrest data from local law enforcement agencies. A final report was published in March 2002. Three *On Good Authority* publications based on the full report were also planned – one has been completed and printed.

IJJC Study of Disproportionate Minority Representation in the Cook County Juvenile Justice System

This project is funded by the Illinois Juvenile Justice Commission utilizing OJJDP funds, and is a study of disproportionate minority representation among juveniles in the Cook County Juvenile Justice System. Staff has completed collection and analysis of aggregate data from various juvenile justice system contact points, and has presented a draft of those findings at a meeting of the Illinois Juvenile Justice Commission. Staff is also collecting case-level data on a sample of juveniles to measure the possible influence of specific factors on decisions made as the juveniles are processed through the system. A Phase I (aggregate data) report is expected to be completed shortly. A Phase II (case-level data) report is expected to be completed by August 31, 2002. *Research Bulletins* drawing from these findings are also planned.

BJS State Police NIBRS Grant Project

A \$1.2 million discretionary grant application developed jointly with the Illinois State Police was awarded by the U.S. Department of Justice Bureau of Justice Statistics. The project will lead to the development of local records management solutions and a state central repository for National Incident-Based Reporting System (NIBRS) data. In connection with this State Police grant, R&A staff are to: (1) assist in the evaluation of crime analysis tools which will be developed as part of the project, and (2) develop "case studies" on how local law enforcement agencies make use of the expanded incident-based crime data. To date, staff has attended an organizational meeting for the project and is assisting in the formation of project steering and advisory committees.

JRSA Disproportionate Minority Confinement Grant Project

With the assistance of a \$20,000 grant from the Justice Research and Statistics Association (JRSA), staff is developing comprehensive statistical profiles for each of Illinois' 102 counties focused on assessing disproportionate minority overrepresentation and containing a host of data and information relative to juvenile justice planning, problem identification and problem solving. The profiles will be available in printed form and will be downloadable from the Authority's web site. We expect to complete the profiles by September 30, 2002.

BJS Crime Analysis and Mapping for Local Police Grant Project

Staff developed a \$50,000 grant application for the U.S. Department of Justice Bureau of Justice Statistics' State Justice Statistics program for the development of a crime analysis and mapping manual for local law enforcement. The publication would be a companion piece to the already-published crime analysis manual. The grant was awarded in February and the project was initiated in March 2002. The final product is expected to be completed by October 1, 2002.

JRSA Multi-State Research on Homicide Data Grant Project

With the assistance of a \$4,500 grant from JRSA, Staff is participating in a funded five-state (Illinois, Hawaii, Massachusetts, Utah and Michigan) grant project facilitated by JRSA to study incident-based homicide data. Staff has begun collecting and analyzing homicide case information from several local police departments in Illinois as part of this project. A report on this work will be completed by August 30, 2002.

NSF Spatial Metadata Training Grant Project

Staff received a \$5,000 grant from the Federal Geographic Data Committee (National Science Foundation) through the Justice Research and Statistics Association (JRSA) to develop a workshop on Spatial Metadata. The first workshop was presented at the JRSA national meeting in New Orleans in October 2001. The second was held following the NIJ Research & Evaluation Conference in Washington, DC in July 2002.

IIR Recidivism of Gang Versus Non-Gang Members Released from Prison in Illinois

In collaboration with staff of the National Youth Gang Center, research staff recently developed a proposal for consideration by the Office of Juvenile Justice and Delinquency Prevention (OJJDP) for a study of gang members released from the Illinois Department of Corrections. The \$49,412 was recently awarded through the Institute for Intergovernmental Research (IIR). The research protocols were approved by the Authority's Institutional Review Board in July, 2002. A contractual research analyst has been hired and initial data collection and analysis has begun. The project is to generate a final report by December 31, 2002.

JRSA Profile of Girls Committed to the Illinois Department of Corrections Illinois Youth Centers Project

Staff developed and submitted a proposal to the Justice Research and Statistics Association for a grant to conduct an in-depth examination of the backgrounds, needs, and services received by female delinquents that have been committed to IDOC. Ultimately, the project seeks to develop research, programming and policy recommendations to aid the State in the implementation of gender-specific programming for female delinquents. The \$22,190 grant was recently awarded and the protocols were approved by the Authority's Institutional Review Board in July, 2002. A final report on the project is due on March 15, 2003.

EXTERNAL GRANT PROPOSALS UNDER DEVELOPMENT & REVIEW

- Staff helped develop and submit a proposal for a National Institute of Corrections grant for research and evaluation with the Illinois Department of Corrections (IDOC). The proposal is for a collaboration with IDOC, the University of Illinois at Chicago, Loyola University Chicago, the Authority, the Isaac Ray Center, and the John Howard Association.

TECHNICAL ASSISTANCE

R & A staff continues to provide a variety of technical assistance on extra-agency research and evaluation projects. Since the last Authority meeting:

- Staff provided significant technical assistance to the Governor's Office for a major grant proposal to the U.S. Department of Justice for a project entitled, "Illinois Going Home Program." Staff will be involved with this prisoner re-entry initiative by developing an evaluation strategy and a "request for proposals" for the evaluation, which will be funded by the Authority with ADAA monies.
- Staff is also providing technical assistance to the Illinois Department of Corrections in the evaluation of the "Prisoners and Children Together" (PACT) program. Staff is developing an RFP for the evaluation of this program which seeks to keep incarcerated mothers connected to the children.
- Staff continued to assist in several third-party research projects involving studies of individuals' criminal history records including those conducted by:
 - Loyola University's Department of Criminal Justice;
 - University of Chicago's Chapin Hall;
 - Illinois Department of Human Services and Mathematica Policy Research, Inc;
 - University of Illinois at Chicago, Jane Addams School of Social Work;
 - University of Chicago's Harris School of Public Policy Studies; and
 - Northwestern University's Medical School.
- Staff also continues to assist in several third-party research projects involving use of the Chicago Homicide Dataset. These projects include studies of:
 - Arson associated homicides;
 - Patterns of youth homicide victimization;
 - Arrest histories of homicide offenders; and
 - Intimate partner homicides.

INSTITUTIONAL REVIEW BOARD ACTIVITIES

The Authority established an Institutional Review Board (IRB) to review all research and evaluation projects conducted by or supported by the Authority, which involve human subjects. Such research must be scrutinized for compliance with various laws and regulations designed to protect human research subjects. The IRB convenes to consider research applications and to review the status of previously approved studies. Since the last Authority meeting, the IRB approved protocols for five (5) projects:

1. Girls Committed to the IDOC's Illinois Youth Centers;

2. Recidivism of Gang Versus Non-Gang Members Released from Prison in Illinois;
3. Community Mobilization: Best Practices and Lessons Learned;
4. Evaluation of Sexual Assault Nurse Examiner (SANE) Projects; and
5. Illinois Crime Victimization Survey.

The IRB adopted a quarterly meeting schedule with the next meeting set for October 17, 2002.

ONGOING STAFF DEVELOPMENT/TRAINING

- Staff continues to implement a variety of staff development and training programs and projects. These include: (a) observations/site visits to several key criminal justice agencies; (b) peer review process for project development and pre-publication; (c) partnerships with the academic community; (d) development of specific training classes including ArcView mapping, effective public speaking, multivariate statistical analysis, basic SPSS use, data availability in criminal justice, among other topics; (e) human subject research issues/concerns and practices; and, (f) project management training.
- A total of nine (9) R&A staff persons are currently pursuing advanced academic degrees: Five (5) are enrolled in graduate programs and four (4) are in post-graduate programs. Additionally, three (3) staff are pursuing professional licenses for information systems auditing.

Please feel free to contact me if you would like further information on any of these activities.

GFR:r

TABLE 1. Information Request Handling Statistics

ITEM	FIRST QUARTER 7/1-9/30/2001	SECOND QUARTER 10/1-12/31/2001	THIRD QUARTER 1/1-3/31/2002	FOURTH QUARTER 4/1-6/30/2002	FISCAL YEAR TO DATE
Information requests handled:	421	333	401	345	1500
Monthly average number of requests:	140	111	134	115	125
Pct of requests completed within two days:	82%	77%	81%	68%	77%
Geographic Origin of requesters:					
Chicago metropolitan area	31%	26%	22%	24%	26%
Other region of Illinois	44%	37%	43%	39%	41%
U.S. other than Illinois	17%	25%	23%	23%	22%
Outside the U.S.	2%	2%	2%	2%	2%
Unknown	6%	10%	10%	11%	9%
Type of requester:					
Government agency	34%	32%	33%	29%	32%
Private citizen	17%	22%	22%	25%	22%
Private agency	27%	19%	19%	21%	21%
Researcher	11%	9%	13%	12%	11%
Student	6%	11%	10%	9%	9%
Media	3%	5%	2%	1%	3%
Legislators	1%	1%	<1%	<1%	<1%
Inmates	1%	2%	<1%	2%	1%
Unknown	-	-	-	-	-
Method of request:					
Telephone/fax	47%	42%	36%	35%	40%
Mail	3%	5%	3%	3%	4%
Email/Internet	25%	34%	40%	30%	32%
In-person	11%	5%	3%	7%	6%
ICJIA Web site	13%	14%	18%	23%	17%
Publications disseminated:					
Mailed in response to written requests	33,226	13,951	9,929	12,396	69,502
Mailed in response to Web site requests	183	324	240	286	1033
Downloaded from Web Site	10,634	8,860	13,734	24,418	57,646
Total	44,043	23,135	23,903	37,100	128,181

TABLE 2. Web Site Traffic Report

	FIRST QUARTER 7/1-9/30/01	SECOND QUARTER 10/1-12/31/2001	THIRD QUARTER 1/1-3/31/2002	FOURTH QUARTER 4/1-6/30/2002	FISCAL YEAR TO DATE
Hits for Home Page	468,294	517,906	578,946	622,412	2,187,558
Number of User Sessions	38,226	40,732	46,958	46,946	172,862
Average Hits Per Day	5,095	5,625	6,342	6,838	5,975
Average User Sessions Per Day	415	442	522	516	474
Average Use Session Length (minutes)	23	25	22	21	23
Unique Visitors	14,968	17,351	22,359	22,861	77,539
Visitors Who Visited Once	11,923	14,168	18,375	18,841	63,307
Visitors Who Visited More Than Once	3,045	3,183	3,984	4,020	14,232
Persons Registered for CJ Dispatch (Email notification of updates)	764	799	921	969	969

TABLE 3. FSGU Support Statistics

Activity	PROGRAM	FIRST QUARTER 7/1-9/30/01			SECOND QUARTER 10/1-12/31/2001			THIRD QUARTER 1/1-3/31/2002			FOURTH QUARTER 4/1-6/30/2002			FISCAL YEAR TO DATE		
		REQUESTED	COMPLETED	PENDING	REQUESTED	COMPLETED	PENDING	REQUESTED	COMPLETED	PENDING	REQUESTED	COMPLETED	PENDING	REQUESTED	COMPLETED	PENDING
PROGRAM NARRATIVE REVIEW	ADAA	16	16	0	9	9	0	7	7	0	35	35	0	67	67	0
	JAIBG	7	7	0	5	5	0	0	0	0				12	12	0
	VOCA	13	13	0	0	0	0	2	2	0				15	15	0
	MVTPC	0	0	0	12	12	0	0	0	0				12	12	0
	Other															
	Total	36	36	0	26	26	0	9	9	0	35	35	0	106	106	0
DATA REPORT DEVELOPMENT	ADAA	10	10	0	5	5	0	3	3	0	33	33	0	51	51	0
	JAIBG	0	0	0	0	0	0	0	0	0				0	0	0
	VOCA	0	0	0	0	0	0	1	1	0				1	1	0
	MVTPC	0	0	0	0	0	0	0	0	0				0	0	0
	Other															
	Total	10	10	0	5	5	0	4	4	0	33	33	0	52	52	0
DATA REPORT ENTRY (Number of projects for which monthly/quarterly data reports were computerized)	ADAA															
	JAIBG															
	VOCA															
	MVTPC															
	Other															
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PROJECT STATUS REPORT (Number of assessments completed)	ADAA															
	JAIBG							14	14	0				14	14	0
	VOCA							1	1	0				1	1	0
	MVTPC															
	Other															
	Total	0	0	0	0	0	0	15	15	0	0	0	0	15	15	0
PROGRAM PROFILE (Number of profiles)	ADAA															
	JAIBG															
	VOCA	2	2	0	0	0	0	1	1	0				3	3	0
	MVTPC	2	2	0	1	1	0	2	2	0				5	5	0
	Other															
	Total	4	4	0	1	1	0	3	3	0	0	0	0	8	8	0