

Familiar Faces Intensive Care Management Team



The Familiar Faces Intensive Care Management Team (ICMT) will provide comprehensive and integrated services to adults who are experiencing behavioral health challenges (mental health conditions and/or co-occurring substance use issues), need an intensive level of community-based support, and may be experiencing homelessness.

Provider Services will be provided by Evergreen Treatment Services REACH program in coalition with Harborview Behavioral Health. Initial housing units/housing case management will be provided by Plymouth Housing Group.

Enrollment of Participants begins in July 2016.

Background Behavioral Health and Recovery Division (BHRD) Diversion and Reentry Services (DRS) has conducted a literature review of evidence-based, best and promising practices related to services for individuals with behavioral health conditions, have high needs, may be experiencing homelessness, and coming into contact with the criminal justice system. New and innovative models of intensive care management services paired with supportive housing, exist for complex physical and behavioral health populations who are experiencing incarceration as a response to their behavioral health conditions, and lack of access to social determinants of health.

Target Population to be served is **60 adult individuals who meet both of the following utilization criteria:**

1. **Four or more bookings in the King County Jail within a 12-month period; and**
2. **That the above criteria occurs twice in a three-year time frame as defined and updated by the county.**

Individuals enrolled into ICMT services also will need the level of care provided by this intensive team and this will be assessed by BHRD DRS staff in collaboration with ICMT providers.

Services provided by the ICMT will be an intensive, flexible community-based team that provides mental health and substance use disorder treatment integrated with primary health care and life skills development. This comprehensive team-based approach will center the participants' self-determination and individual recovery goals. The ICMT will also provide ongoing coordination with criminal justice system partners in order to support reentry and reduce incarceration and crisis system utilization.

Housing A continuum of housing options may be used and some dedicated housing resources will be available to provide permanent supportive housing for individuals enrolled in Intensive Care Management Team (ICMT):

- 20 sponsor-based vouchers provided by the Seattle Housing Authority; and
- 20 set-aside housing units with a local housing provider, Plymouth Housing Group.

Diversion Framework via Law Enforcement Assisted Diversion (LEAD). The ICMT will be coordinated closely with the LEAD Operations group and will be able to staff referrals from law enforcement as well as have prosecutorial resources to assist with pre-filing diversion and other criminal justice navigation support (e.g. warrant quashing).



ICMT Staffing consists of a team of multi-disciplinary integrated staff

	REACH
	Harborview
	Plymouth Housing Group

Service Delivery Frameworks

All ICMT services and housing/housing support will be aligned and provided via the following core competencies:

1. Motivational Interviewing
2. Permanent Supportive Housing from a Housing First Approach
3. Assertive Outreach/Engagement
4. Trauma Informed Care
5. Harm Reduction
6. Integrated Care and Care Coordination
7. Culturally Responsive Services; Alignment with King County Equity and Social Justice

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Program Administered by:

*King County Diversion and Reentry Services
Behavioral Health and Recovery Division (BHRD)*

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